



# RESIDENT NEWSLETTER

February 1<sup>st</sup>, 2026



## Community News

As winter's chill lingers and Valentine's Day draws near, we are reminded that this season is about more than cold weather; it is about connection, care, and new beginnings. February is the perfect time to celebrate progress, embrace change, and nurture the sense of community that makes Homeport Hampton Roads feel like home.

From exciting upgrades to heartfelt resident stories, this month is full of reasons to smile. Let's keep moving forward together, because every improvement, every shared moment, and every act of kindness brings us closer to the vibrant future we are building. As we move through February, let's celebrate the progress we have made and the exciting changes ahead. Every upgrade, every act of service, and every smile shared brings us closer to creating a community where comfort and connection thrive. Thank you for being part of this journey; your feedback, your stories, and your spirit make all the difference.

Here's to a month filled with warmth, laughter, and unforgettable moments. Let's keep building a place we're proud to call home, because the best is yet to come!

## Community Updates

When you think of dedication and heart, one name stands out: Ray Guevarra. Ray has been part of the Homeport Hampton Roads family since 2010, starting at the Service Desk where he spent ten years mastering the art of customer care. In 2019, he embraced a new challenge and transitioned into Leasing; a move that showcased his adaptability and passion for helping people.

Ray's mission goes beyond leasing units; it's about creating comfort and belonging. He recalls moments when he guided new Sailors through their first experience living away from home, making sure they felt welcome and supported. His calm approach and motto, "Trust the process," reflect his commitment to making every resident feel valued.

Over the years, Ray has helped transform leasing from paper-based processes to fully digital platforms, proving that change is an opportunity for growth. He's also conquered public speaking fears, mastered complex policies, and learned new systems; all while keeping residents' needs front and center.

Outside the office, Ray is full of surprises! He plays guitar (slow rock is his favorite), loves cycling, practices Tai Chi, and enjoys meditation to stay balanced. He's a fan of the Eagles, and when he's not strumming chords, he's exploring the stock market and planning for the future.

Ray's story reminds us that success isn't just about what we achieve; it's about how we grow, adapt, and make others feel at home. Next time you see Ray, say hello; he's always happy to help and share a smile!

# GOOD NEWS STORIES

## SP29

"Seems like my issue was something that was seasonally related, so please make sure it's something that's taken into consideration in the future. Thank you!!!"

## IOWA ESTATES MIDRISE

"I received an excellent service from Mr. Jay. Thank you so much I hope he gets sent if I ever had any other problems in the room."

## COLE VILLAGE MANOR HOMES

"They respond pretty fast."

# COMMUNITY UPDATES

## Big Changes, Bright Future! Your Community Is Transforming; Discover What's Ahead!

We are excited to unveil meaningful upgrades that will elevate your living experience. Every improvement is designed with your comfort, happiness, and sense of belonging in mind, because you deserve a home that inspires you every day.

**NSA Renovations:** Starting in summer 2026, we'll begin transforming these spaces into something truly special. These upgrades have been a long time coming, and we can't wait for you to experience the refreshed look and feel! Thank you for your patience during construction; great things are just around the corner.

**Window Replacement:** The U16 window replacement project is entering its final stages. Thank you for your patience as we remove blinds and install beautiful new windows!

**Next Up:** SP29, starting in January. Get ready for brighter views and improved energy efficiency soon!

**Lighting Upgrade:** J53 LED Conversion

We are excited to share that the LED hallway lighting project at J53 is almost complete! These energy-efficient fixtures will bring brighter, safer, and more sustainable lighting to all four floors and wings. The finishing touches are underway, and the entire upgrade is expected to be completed by mid-January. Thank you for your patience as we make this important improvement to your community!

Washer/Dryer Appliance Replacements

We're in the final stretch of our appliance upgrade project! All stackable washer/dryer units are being replaced to ensure you have fresh, reliable appliances for your convenience.

- NN Manor Homes – 3rd Floor - Completed
- Iowa Midrise – 3rd Floor - In-Progress
- Manor Homes – 3rd Floor - Completed

This project is nearing completion and will be fully finished by the beginning of February. Thank you for your patience as we work to make laundry day easier and more efficient for everyone!

# UPCOMING LOCAL EVENTS

## Wait Until Dark (Thrilling Play)

- February 1 | Location: Attucks Theatre
- Experience a suspenseful stage performance that will keep you guessing until the very end.

## Attucks Jazz Club: René Marie (Jazz Vocalist)

- February 7 | Location: Attucks Theatre
- Immerse yourself in an intimate night of soulful jazz with the acclaimed René Marie.

## Cosmic Princess Anime Rave (Anime/K-Pop Rave)

- February 14 | Location: The NorVA
- Dance the night away at this colorful Valentine's Day event featuring anime and K-Pop vibes.

## Shucked (Broadway Musical Comedy)

- February 3 | Location: Chrysler Hall
- Enjoy a hilarious and heartwarming musical that's sure to brighten your winter evening.

## 2026 Veer Music Awards (Local Music Celebration)

- February 9 | Location: The NorVA
- Celebrate Hampton Roads' vibrant music scene and cheer on your favorite local artists.

## Virginia Arts Festival: Cecile McLorin Salvant (Jazz Concert)

- February 22 | Location: Attucks Theatre
- Don't miss this world-class jazz performance by Grammy-winning vocalist Cecile McLorin Salvant.

## Maintenance Tips

**Check thermostat settings** - for optimal heating and energy savings.

**Keep vents unblocked** – no furniture or rugs covering wall or floor vents.

**Scan windows and sills for any condensation or leaks;** early reporting prevents mold.

**Need assistance?** Submit a work order through the resident portal or contact the service desk (757-233-3302). We are here to help!

### Leasing Office Contact Information

 (757) 402-4248  
(757) 402-4256  
Monday - Friday 07:30-16:00  
Saturday 08:00-12:00  
 [www.HomeportHR.com](http://www.HomeportHR.com)



#### MAINTENANCE WORK ORDERS



24-Hour Service Desk  
Norfolk (757) 233-3302 / 288-5232  
Newport News (757) 534-7710  
Or Visit your Resident Portal

# UPCOMING EVENTS

## Norfolk

- February 3** - Uno & Wings, 5:00 PM at Iowa Estates
- February 4** - Foosball & Subs, 5:00 PM at J53
- February 5** - Cards & Raising Cane's, 3:30 PM at SP29
- February 6** - Movie & Pizza, 6:00 PM at U16
- February 7** - Lego Building & Raising Cane's, 12:30 PM at J53
- February 10** - Bowling at Pierside Lanes, 5:30 PM
- February 11** - Spades & Subs, 5:00 PM at Cole Village
- February 12** - Billiards & Pizza, 5:00 PM at U20
- February 14** - Billiards & Pizza, 5:00 PM at Iowa Estates
- February 15** - Games & Raising Cane's, 2:00 PM at Iowa Estates
- February 18** - Bingo & Pizza, 6:00 PM at Iowa Estates
- February 19** - Billiards & Pizza, 6:00 PM at NH-156
- February 20** - Billiards & Subs, 5:00 PM at Cole Village
- February 21** - Spades & Raising Cane's, 5:00 PM at U20
- February 22** - Nuggets vs Warriors, 3:30 PM at SP29
- February 25** - Foosball & Subs, 6:00 PM at U16
- February 28** - Games & Subs, 6:00 PM at NH-156

## Newport News

- February 7** - Billiards & Raising Cane's, 1:00 PM
- February 10** - Bowling at Pierside Lanes, 5:30 PM
- February 15** - Games & Raising Cane's, 3:00 PM
- February 20** - Billiards & Chanello's Pizza, 5:00 PM
- February 26** - Spades & Chanello's Pizza, 6:00 PM

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Doug Newman**

 [Doug.Newman@HuntCompanies.com](mailto:Doug.Newman@HuntCompanies.com)

**Assistant Community Director**  
**Caprise Strand**

 [Caprise.Strand@HuntCompanies.com](mailto:Caprise.Strand@HuntCompanies.com)



## COMMUNITY TRASH SCHEDULE

LOCATION	# OF CANS/ DESCRIPTION	SCHEDULE DATES
(DBIDS) 1615 Gilbert St J53	Permanent Service	Monday
(DBIDS) 1274 Cowan St U16	9-8yds On Base	Monday/Thursday
3007 Huntington Ave	13-2yds	Monday/Thursday
Cole Village 7850 Inchon Ln	4-8yds	Monday/Thursday
851 Signonella Ave	Mini-Mac Compactors and compactor cans in building, 4 compactors - 6 cans	Dumped onto RO Compactor
851 Signonella Ave	Large Compactor at Iowa	Compactor Monitoring System, scheduled Hauls as needed
851 Signonella Ave	Open Top at Iowa	Every Other Tuesday
Iowa Estate 8100 Diven Arch	3-4yd cans (5 on perimeter, (4) 2 yard in garage)	Monday/Wednesday/Friday
Iowa Estate 8100 Diven Arch	1-8yd cans (by loading dock)	Monday/Wednesday/Friday

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# FEBRUARY

## Norfolk

SUN	MON	TUE	WED	THU	FRI	SAT
01	02 Groundhog Day	03 Uno & Wings Iowa Estates	04 USO Birthday Foosball & Subs J53	05 Cards & Raising Cane's SP29	06 Movie & Pizza U16	07 Lego Building & Raising Cane's J53
08 The Big Game	09	10 Bowling at Pierside Lanes	11 Spades & Subs Cole Village	12 Billiards & Pizza U20	13 Billiards & Pizza Iowa Estates	14
15 Games & Raising Cane's Iowa Estates	16 Presidents' Day	17	18 Bingo & Pizza Iowa Estates	19 Billiards & Pizza NH-156	20 Billiards & Subs Cole Village	21 Spades & Raising Cane's U20
22 Nuggets vs Warriors SP29	23	24	25 Foosball & Subs U16	26	27	28 Games & Subs NH156

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# FEBRUARY Newport News

SUN	MON	TUE	WED	THU	FRI	SAT
01	02 Groundhog Day	03	04 USO Birthday	05	06	07 Billiards & Raising Cane's
08 The Big Game	09	10 Bowling at Pierside Lanes	11	12	13	14
15 Games & Raising Cane's	16 Presidents' Day	17	18	19	20	21
22	23	24	25	26 Spades & Chanello's Pizza	27	28